Amendments to the Claims

The listing of claims will replace all prior versions, and listings of claims in the application.

1.   (*currently amended*) A method, comprising:

utilizing ~~one or more~~ at least one generic software component[[s]] to develop a specific voice application, ~~the generic software components being configured to enable development of a specific voice application;~~ wherein the utilizing includes invoking ~~one or more of the generic software components further comprises~~ [[a]] at least one generic dialog asset~~, wherein the generic dialog asset is stored in~~ from a repository; ~~and~~

deploying the specific voice application in a deployment environment, wherein the deployment environment includes the repository; and

invoking the at least one generic dialog asset from the repository in the deployment environment.

2.   (*original*) The method recited in Claim 1, wherein the deployment environment further comprises a voice gateway.

3.   (*original*) The method recited in Claim 1, wherein the deployment environment further comprises an application server.

4.   (*original*) The method recited in Claim 1, wherein the deployment environment further comprises a dialog control component.

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5.   (*original*) The method recited in Claim 1, wherein the deployment environment further comprises a dialog component.

6.   (*original*) The method recited in Claim 1, wherein the deployment environment further comprises a voice application services layer.

7.   (*original*) The method recited in Claim 1, wherein the deployment environment further comprises a rules integration layer.

8.   (*original*) The method recited in Claim 1, wherein the deployment environment further comprises a messaging layer.

9.   (*original*) The method recited in Claim 1, wherein the deployment environment further comprises a voice services layer.

10.   (*original*) The method recited in Claim 1, wherein the deployment environment further comprises a detail tracking layer.

11.   (*original*) The method recited in Claim 8, wherein the deployment environment further comprises an external system.

12.   (*original*) The method recited in Claim 2, wherein the voice gateway further comprises a voice interpreter.

13.   (*original*) The method recited in Claim 2, wherein the voice gateway further comprises a telephony interface.

14.   (*original*) The method recited in Claim 2, wherein the voice gateway further comprises a text-to-speech service.

15.   (*original*) The method recited in Claim 2, wherein the voice gateway further comprises an automatic speech recognition service.

16.   (*original*) The method recited in Claim 1, wherein:

utilizing one or more generic software components to develop a specific voice application further comprises utilizing one or more generic software components during a design phase to develop a specific voice application.

17.   (*original*) The method recited in Claim 16, wherein the design phase further comprises a dialog design phase.

18.   (*original*) The method recited in Claim 16, wherein the design phase further comprises a voice coding phase.

19.   (*original*) The method recited in Claim 16, wherein the design phase further comprises a rules definition phase.

20.   (*original*) The method recited in Claim 16, wherein the design phase further comprises a phase wherein custom prompts are generated.

21.   (*original*) The method recited in Claim 16, wherein the design phase further comprises a phase wherein custom grammars are developed.

22.   (*original*) The method recited in Claim 16, wherein the design phase further comprises a phase wherein standard prompts are utilized to generate the specific voice user interface.

23.   (*original*) The method recited in Claim 16, wherein the design phase further comprises a phase wherein standard grammars are used to generate the specific voice user interface.

24.   (*original*) The method recited in Claim 16, wherein the design phase further comprises a system test phase.

25-35. (*canceled*)